



CAPABILITY STATEMENT

Myriddian

isaPhysician,Minorityand Woman owned 8a firm serving both commercial and government sectors nationwide. Our unwavering dedication is to provide exceptional quality services and develop bespoke solutions tailored to the unique demands of our clients. Our core competencies span Health, Data, Technology, and Workforce realms.



GSA Contract # 47QTCA20D0073| 8a STARS



#47QTCB20R0005 Address: 5520 Research Park Drive Suite 150,



Baltimore,MD21228 Phone: 443-285-0271 | Fax: 202-204-1631



Website: www.Myriddian.com  Email: minfo@myriddian.com

CERTIFICATIONS

FEDERAL

- ☒ SBA-8(a),Exit Date: 08/2026
- ☒ EDWOSB

LOCAL

- ☒ MBE-City of Baltimore
- ☒ NSA-DHMH License

STATE

- ☒ MBE- MDOT Certified DBE/
- ☒ SBE - MDOT Certified

PRIVATE SECTOR

- ☒ WBE-WBENC (National)
- ☒ MBE-NMSDC (National)

CORE CAPABILITIES



HEALTHCARE

Our industry professionals combine their expertise and experience to create innovative strategies and processes.

- Healthcare Operations and Consulting
- Claims and Case Management
- Revenue Cycle (Billing, Coding, Auditing)
- Prevention and Outreach
- Population Health & Disease Registries

TECHNOLOGY

We bring agnostic technology solutions to augment our customer's environment.

- Business Process Improvement
- Cloud Computing, Infrastructure Support and Cybersecurity
- Application Design and Development
- Help Desk Support Level I, II, III



DATA

Our expertise lies in strategy, execution, and enablement to ensure your data is accurately reflected.

- Robotic Process Automation (RPA)
- Data Analytics and Data Visualization
- Data Management and Data Security
- Machine Learning/Artificial Intelligence (AI)

WORKFORCE

We craft solutions specifically tailored to tackle intricate workforce challenges.

- Learning and Development
- Acquisitions Training: FAC-C-DS/C/COR/PPM
- Full-Life Cycle Staffing and Recruitment
- Gap Analysis
- Contact Center Management and Deployment



PAST PERFORMANCE



HEALTHCARE

- **Population Health and Disease Registries:** We specialize in the management of disease registries, collecting and maintaining data from more than 600 facilities to report on disease incidence and prevalence within a population. Our work serves as a national resource for CDC decision making in prevention, control, and surveillance for better patient outcomes.
- **Claims Management:** Our team provides comprehensive support by conducting medical advisory reviews of all claims to aid in the mission execution of casualty programs, including benefits support for processing claims related to Service members' Group Life Insurance (SGLI) - Traumatic Injury and Family SGLI, Survivor Benefit Program (SBP), Dependency Indemnity Compensation (DIC), Long Term Assistance Program (LTAP), and Army National Guard.
- **Behavioral and Non-Clinical Case Management:** We offer case management and administrative care coordinator services for medical, dental, and behavioral health needs to support Individual Medical Readiness (IMR) for the Army National Guard. Our team manage an average of 700 monthly conditions and over 1,000 in-depth cases requiring board actions to maintain a medically deployable force,



DATA

- **Robotic Process Automation/Artificial Intelligence:** Our RPA/AI approach provides a scalable solution for organizations facing constraints such as budget limitations, staffing shortages, and increased volumes of repetitive tasks. By automating high-volume, repeatable tasks, such as queries, calculations, and record maintenance, our methodology eliminates the need for human intervention, thereby boosting productivity and efficiency.
- **GeoSpatial Data Analytics:** Our team specializes in developing powerful database components that cater to the unique needs of our clients. Our system includes an advanced ingestion engine that can seamlessly collect, process, and analyze vast amounts of data from federal, state, and local sources. We also leverage geotagging and geo-fencing technology to enable accurate and location-specific data collection.
- **Version Control for Federal Government Records**
we have the expertise to provide comprehensive support for your document management needs. Our team is skilled in developing and maintaining GPO Locator Code to XML conversion processes and databases, as well as generating version-specific reports using XML databases. This process was used for U.S. Code and draft Bill legislation for the federal agency. We also offer supplementary tools to streamline drafting and workflow processes. Let us help you achieve your goals with our tailored solutions.

TECHNOLOGY



- **Application Design & Development:** We offer modernization of tools and databases. We spearheaded the redesign and modernization of Immunization Information Systems (IIS) that enable the tracking of vaccination history, vaccine inventory, and patient outreach for multiple states and jurisdictions

and jurisdictions. Our project methodology entails a discovery and requirements gathering phase, risk analysis, mitigation planning, and quality control framework development. Our application development process leverages Agile Development Methodology, open-source architecture, and a secure cloud environment. Additionally, we offer post-production support, including Level 1, 2, and 3 Help Desk assistance

- **Record Management System for a Professional Organization**
We designed and built an advanced Enterprise Content Management System using an open-source platform to manage record distribution, publishing, digital content, and collection websites, replacing legacy systems. Our team developed custom categorization models, which allow for an infinite number of topic or purpose tags to be used, enabling efficient organization and searchability of content. We also created comprehensive activity tracking and reporting, as well as an electronic training module, which allows for the registration, deployment, scoring, and reporting of SCORM-based training courses.
- **Data and Records Tracking System**
We excel in building sophisticated client-server web applications that use an advanced ingestion engine to continuously collect, process, and store content. Our systems offers advanced search and filtering capabilities, analytics tools, alerts, and user collaboration features such as tags and notes, while seamlessly integrating with Salesforce, BrightSpot CMS, and the Client's Pro platform.



WORKFORCE

- **Training and Delivery:** Engaged in curriculum development and training delivery, performed task analysis with SMEs to identify training content and training objects. Created course design and timelines. Integrated instructional e-learning technology into corporate training environment. Training delivered in industries

which include Healthcare, Insurance, Telecommunication and Cybersecurity.

- **Acquisition Workforce Development:** We are experienced in managing comprehensive FAC-C, FAC-COR, FAC-P/PM, and FAC-C-DS (DITAP) training programs. Our services include assessing present and future training requirements, evaluating the efficacy of training classes, and making data-driven recommendations for continuous improvement.
- **Contact Center Deployment and Management:** Our expertise includes managing a large-scale healthcare contact center expanding their workforce from 100 to a 600-person center implementing ACA and HIPAA compliance procedures. We provided the workforce and training required for the contact center, managing their staffing levels for open enrollment season for different regions.

Myriddian's Capabilities and Advantages

Led by a Medical Physician

Benefits to our Customers

Benefits from our in-depth understanding of our clients, and the expertise of our leadership team.

Certified Talent

Benefits from our highly talented pool of experts with specialty designations in the following areas:

- Clinical and Research Professionals (MD & PhD)
- Clinical and Non-Clinical Healthcare Professionals (MPH, M.S.)
- Certified Project Management Professional (PMP)
- Certified Industrial Organizational Psychologists (PhD, Masters)
- Certified Tumor Registrars (CTRs)
- Highly Specialized Subject Matter Experts (Health, Technology, Data, Cyber, and Workforce)

Knowledge

Our knowledge and experience working with both the private and public sectors.

Advantages

- 8(a) and WOSB firm
- ISO 9001: 2015 Certified
- National presence with ability to scale up rapidly to meet demands
- Strong partnerships with industry leaders

AWARDS & RECOGNITIONS

- NAACR Gold Certification
- Top MBE Legends and Leader
- FedFem Awards
- "Rising Star"-Baltimore Business Journal
- US Excellence Award
- Rising Stars of GovCon
- Best of Business, Columbia, MD
- Featured Author: US Cybersecurity Magazine and National Contract Management Association Magazine

A FEW OF OUR CLIENTS



UNITED STATES
HOUSE of
REPRESENTATIVES



POLITICO

verizon✓



Bloomberg



What Our Customers Are Saying

"I can state with certainty that Myriddian's customize plan worked excellently for our budget"

Operations Manager **Kaiser**
Permanente

"They are extremely knowledgeable about our program and they pay special attention to our needs...They communicate extremely well with our managers and administrators and always provide appropriate status updates and keep us informed"

Program Manager **FDA/CDRH**

"Myriddian's team was extremely well managed, which provided numerous benefits to this project. Myriddian was able to successfully stay on top of a dynamic project schedule with often moving targets - something that could not have been accomplished without a well-organized and managed team. In spite of the, numerous government-caused delays occurred and timelines had to be pushed back. Myriddian was engaging, patient, understanding, and proactive in ensuring that delays did not adversely affect ... end goals. Throughout the term of the project their team was highly accessible and always prioritized time to engage..."

CPARS - Contract Specialist
CMS/OAGM

NAICS Codes (Limited)

- 518210 - Data Processing, Hosting, & Related Services
- 519130 - Internet Publishing and Broadcasting and Web Search Portals
- 519190 - All Other Information Services
- 541511 - Custom Computer Programming Services
- 541512 - Computer Systems Design Services
- 541513 - Computer Facilities Management Services
- 541519 - Other Computer Related Services
- 541611 - Administrative Management and General Consulting Services
- 541612 - Human Resources Consulting Services
- 541618 - Other Management Consulting Services
- 561110 - Office Administrative Services
- 561311 - Employment Placement Agency
- 611430 - Professional and Management Development Training
- 621111 - Offices of Physicians

CONTACT US

We are always ready to assist you



📍 5520 Research Park Drive Suite 150, Baltimore, MD 21228

📞 Phone: 443-285-027 | Fax: 202-204-1631

🌐 Website: www.Myriddian.com ✉ Email: minfo@myriddian.com



General Information

Company: Myriddian, LLC | Certifications: 8a, EDWOSB | CAGE: 621Y1
Year Incorporated: 2010 | Contract Vehicle: GSA MAS, STARS III, OASIS+
DUNS: 962935248 | UEI: VDN3MXZQKWP6